

Terms of Use

Effective Date: 20th December, 2025

OVERVIEW

Your use of this website, participation in our programs, events, awareness initiatives, or any other activities conducted by **Miram Foundation** ("NGO", "we", "us", "our") shall be subject to these Terms of Use and any other legal notices published on this website or communicated through official channels. We reserve the right to vary, amend, or update these Terms from time to time. Any such changes shall take effect immediately upon being posted on this website.

By accessing or using this website, you acknowledge that you have read, understood, and agreed to be bound by these Terms.

YOUR USE OF THE WEBSITE

By accessing this website, you agree:

- That you will access and use the content solely for your personal, educational, awareness, or non-commercial purposes, or for the legitimate activities of your organization, and not for reliance as professional, legal, medical, or financial advice;
- Not to copy, modify, reproduce, publish, distribute, transmit, or disclose any website content to third parties without prior written permission from the NGO;
- To comply with all applicable laws, rules, and regulations relating to your use of this website;
- To comply with all reasonable instructions issued by the NGO in relation to the use of this website or participation in any activity;
- Not to use this website to upload, transmit, or distribute any information or material that is unlawful or in violation of any regulation or legislation;
- Not to advertise, promote, or sell any goods or services to other users of this website;
- Not to derive any commercial benefit from the website content or NGO activities.

MATERIAL PROVIDED BY YOU

You agree that any material, information, or content you send, submit, upload, or share through this website or during NGO activities (including but not limited to emails, documents, images, videos, responses to forms or questionnaires) ("Your Material"):

- Shall be lawful, truthful, decent, and non-offensive;
- Shall comply with all applicable laws and regulations;
- Shall not infringe the intellectual property rights, privacy rights, or any other rights of the NGO or any third party;
- Shall not be defamatory, misleading, unreliable, or otherwise objectionable;
- Shall be free from viruses, malware, or harmful code.

You are solely responsible for Your Material. If the NGO reasonably believes that Your Material exposes it to legal risk, complaint, or liability, we reserve the right to remove such material and/or restrict or block access to all or part of the website without prior notice. You agree to provide all reasonable cooperation in such circumstances.

You further agree not to publish or share any personal data or confidential information of any third party without lawful authority or consent.

INTELLECTUAL PROPERTY RIGHTS

All content available on this website, including but not limited to text, articles, graphics, logos, images, videos, training materials, presentations, and event resources, is owned by or licensed to the NGO or third parties who have granted permission for its use.

Nothing contained in these Terms grants you any right, title, or interest in the website or its content. You do not acquire any intellectual property rights by using this website or participating in NGO activities.

If you wish to use any content for third-party or institutional purposes, you must obtain prior written permission from the NGO at your own cost.

THIRD-PARTY CONTENT AND COLLABORATIONS

The NGO may collaborate with partner organisations, professionals, institutions, or speakers who may provide content or participate in events ("Third-Party Content"). Such third parties

are solely responsible for their respective content. The NGO does not assume responsibility for Third-Party Content except to the extent prohibited by law.

Nothing on this website shall be construed as creating a partnership, agency, or joint venture between the NGO and any third party.

NO GUARANTEE OR WARRANTIES

We do not guarantee that this website or any of its content will be uninterrupted, error-free, or meet your expectations. The NGO reserves the right to update, modify, suspend, restrict, or discontinue this website or any part thereof at any time without notice.

All content and services are provided on an "as is" and "as available" basis, without any express or implied warranties, including but not limited to warranties of accuracy, completeness, fitness for a particular purpose, or timeliness, except where such exclusion is prohibited by law.

DISCLAIMER OF LIABILITY

All information provided through this website, awareness programs, workshops, medical camps, educational initiatives, or IPR awareness events is for general informational and awareness purposes only.

Nothing on this website or during any NGO event constitutes professional, legal, medical, or financial advice, nor does it create any obligation, duty of care, or advisory relationship between the NGO and any participant.

The NGO disclaims all liability for any loss, damage, or harm arising directly or indirectly from reliance on the information provided, except where such exclusion is prohibited by law.

MEMBERSHIP

The NGO may offer membership to individuals, institutions, or organizations who wish to associate with its objectives and activities.

- All applications for membership shall be subject to scrutiny and approval at the sole and absolute discretion of the NGO.

- The NGO shall communicate its decision regarding approval or rejection of membership through email.
- Only upon receipt of an approval email from the NGO shall the applicant be required to pay the prescribed membership fee.
- Membership shall be valid for a period of **one (1) year** from the date of approval.
- Renewal of membership is not automatic and shall be subject to annual review and fresh approval by the NGO. The NGO reserves the absolute right to approve or reject renewal of membership without assigning any reason.
- The NGO reserves the right to suspend, discontinue, or terminate any membership at any time if the member acts contrary to the objectives, values, code of conduct, or Terms of Use of the NGO, or engages in any unlawful, unethical, or prejudicial activity.
- **Once membership is approved by the NGO, the membership fee paid shall be strictly non-refundable. No cancellation of membership shall be permitted under any circumstances.**
- Membership does not create any partnership, employment, agency, or legal right against the NGO.

NO UNSOLICITED COMMUNICATIONS

Email addresses and contact details provided on this website are intended solely for legitimate communication relating to the NGO's activities. You agree not to send unsolicited, bulk, promotional, or commercial communications to such addresses.

REFUNDS AND CANCELLATIONS

Fees and Payments

- All event fees or program charges must be paid upfront.
- Donations and membership fees paid to the NGO are voluntary and **non-refundable**, unless expressly stated otherwise in writing by the NGO.

Cancellation Policy

- Requests for cancellation of registration for IPR awareness events must be made in writing to **miramfoundationproject@gmail.com**.

- Cancellation requests must be submitted at least **three (3) days prior** to the scheduled event date.
- No cancellation requests shall be entertained within three (3) days of the event date.
- Where a cancellation request is submitted within the permitted time and is approved by the NGO, **only 50% of the total event fee shall be refunded.**
- In case of late cancellation or non-attendance, **no refund shall be granted.**

Refund Policy

- In the event an event is cancelled by the NGO due to unforeseen or unavoidable circumstances, participants shall be offered either: Rescheduling of the event; or refund of the amount paid.
- Any approved refund shall be processed within **fifteen (15) business days** from the date of request of refund approved..

In case of any accidental overcharge, users must notify the NGO promptly with valid transaction details. Any verified excess amount shall be refunded within fifteen (15) working days.

EXERCISE OF RIGHTS

Our rights under these Terms:

- May be exercised as often as necessary;
- Are cumulative and not exclusive of any rights or remedies provided by law;
- May be waived only in writing and specifically.

Failure or delay in exercising any right shall not constitute a waiver of such right.

INVALIDITY

If any provision of these Terms is held to be illegal, invalid, or unenforceable in any jurisdiction, such provision shall not affect the validity or enforceability of the remaining provisions.

NO PARTNERSHIP OR AGENCY

Nothing in these Terms shall be deemed to create any partnership, agency, or employment relationship between you and the NGO.

GOVERNING LAW AND JURISDICTION

These Terms shall be governed by and construed in accordance with the laws of India. Courts having jurisdiction in India shall have non-exclusive jurisdiction over any disputes arising out of or in connection with these Terms or the use of this website.

CONTACT INFORMATION

For any questions or concerns regarding these Terms of Use, please contact:

Miram Foundation

Email: miramfoundationproject@gmail.com

Phone: 01204150737

Privacy Policy

Miram Foundation ("NGO", "we", "us", "our") is committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, store, and protect personal information received through our website, communications, memberships, events, and activities.

This Privacy Policy should be read together with our **Terms of Use** and any other policies published on our website.

1. COLLECTION OF PERSONAL DATA

The NGO does not intentionally collect personal data merely by a user browsing or accessing the website. Our website primarily consists of informational and awareness-based content relating to the NGO's objectives, initiatives, programs, and events.

Currently, the website does not deploy mechanisms intended to actively track, collect, or process personal data of users during general browsing. In the event that any data is inadvertently collected through technical means, such data is neither intentionally stored nor used for any purpose.

2. DATA RECEIVED THROUGH CONTACT FORMS AND COMMUNICATIONS

When users voluntarily submit information through the **Contact Us** page, registration forms, membership applications, event registrations, or via email communication, the NGO may collect limited personal information, including but not limited to:

- Name
- Email address
- Phone number
- Organization or affiliation (if any)
- Queries or messages submitted by the user

Such information may be of a confidential nature depending on the content of the communication.

The NGO uses this information **solely for the following purposes**:

- To respond to queries or requests raised by the user
- To communicate regarding NGO programs, events, memberships, or initiatives
- To process membership applications and event registrations
- To share information relevant to the user's interaction with the NGO

The collected data is **not used for any commercial purpose** and is **not shared with third parties**, except where:

- The user has expressly consented to such sharing; or

- Disclosure is required under applicable law or by a competent authority.

3. MEMBERSHIP AND DATA

Personal data provided for membership applications or participation in events (including IPR awareness events) shall be used strictly for administrative, communication, verification, and record-keeping purposes.

The NGO may retain such data for the duration of the membership or event participation and for a reasonable period thereafter for compliance, audit, or legal purposes.

4. DATA STORAGE AND SECURITY

The NGO takes reasonable and appropriate technical and organizational measures to safeguard personal data against unauthorized access, loss, misuse, alteration, or disclosure.

Access to personal data is limited to authorized personnel or volunteers who require such access for legitimate NGO-related purposes.

While we strive to protect your personal information, no method of transmission over the internet or electronic storage is completely secure. Therefore, absolute security cannot be guaranteed.

5. DATA RETENTION

Personal data shall be retained only for as long as necessary to fulfill the purposes for which it was collected, or as required under applicable laws and regulations. Once such purpose is fulfilled, the data may be securely deleted or anonymized.

6. USER RIGHTS

Subject to applicable law, users may have the right to:

- Request access to their personal data
- Request correction of inaccurate or incomplete data
- Request deletion of their personal data, subject to legal or regulatory obligations

Requests relating to personal data may be made by contacting the NGO using the details provided below.

7. CHANGES TO THIS PRIVACY POLICY

We reserve the right to amend or update this Privacy Policy from time to time to reflect changes in our practices, operational requirements, or legal obligations.

Any changes will be posted on this page and shall become effective immediately upon publication. Users are encouraged to review this Privacy Policy periodically.

8. CONTACT INFORMATION

If you have any questions, concerns, or requests regarding this Privacy Policy or the handling of your personal data, please contact:

Miram Foundation

Email: miramfoundationproject@gmail.com

Phone: 01204150737